iLab Solutions

Streamline Core Facility Management

The iLab Core Facilities Management Service is a web-based tool that simplifies reservations, requests, usage tracking, billing and reporting for core facilities. Started by academic researchers, iLab is the leader in core facility administration, with over 20 institutions relying on iLab to manage their cores.

One tool for researchers and core managers

Easy request management
Schedule equipment, streamline work requests, and track usage

Standard bills and invoices
Automate billing, validate funding information, recover costs from internal and external users

Reporting and monitoring
Maintain audit records and consistent metrics, generate flexible reports
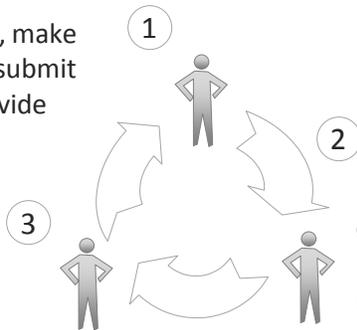

Calendar and usage tracking

Flexible reports

Simple, customizable workflow

Researchers find services, make equipment reservations, submit project requests, and provide payment information

Administration generates invoices and create reports from the data in the system

Cores approve requests, provide quotes, and track usage and progress

Complex project management

Integrate with existing systems

iLab works with each core or institution to tailor an integration to meet its needs and constraints. Options include:

Systems	Details
Financial systems	Compatible with Oracle/PeopleSoft, SAP, Lawson, Banner, and more to validate grant information and automatically create journal entries/charges for services
Single sign-on	Can integrate with Active Directory, LDAP, and others
Equipment	Import usage logs from a variety of different equipment types

Broad researcher base

About iLab

Overview

iLab Solutions is a leader in providing web-based management services to academic research institutions. iLab exclusively serves the academic research community, with customers that include leading NIH-funded universities, research hospitals, and independent institutes. iLab leverages a scientific advisory team which includes active PIs with research backgrounds from EMBL, Harvard, Huntsman Cancer Institute, Mt. Sinai, Stanford, St. Jude's, University of Michigan, and Yale.

With five years' experience and a broad customer base, iLab is **the** partner for research institutions. iLab enjoys a positive cash flow and a rapidly-growing customer base (greater than 100% year-on-year growth). More than $3 million in requests are processed every month through the iLab system. The iLab leadership team includes executives with experience from Deloitte, Genentech, Intel, McKinsey, Microsoft, and SAIC.

iLab has extensive experience providing enterprise-level solutions at major research institutions. These solutions include integrations with institutional financial systems (e.g., SAP, Oracle/PeopleSoft, Lawson, Banner) and identity management systems (e.g., Active Directory, LDAP). iLab's dedicated implementation team and established implementation processes guide every deployment.

In order to ensure stability, security, scalability, and responsiveness, iLab conducts all software development, application maintenance, deployment, and user support internally. This internally-resourced approach results in a close relationship between iLab and our customers and ensures that iLab can rapidly address customer needs.

iLab offers a suite of web-based tools for academic research management. The functionality includes core facility service request management, equipment reservation and usage tracking, billing and invoicing, reporting, and lab requisitioning and spend tracking tools. Enhanced sample management functionality is currently under development.